Service Pack 2023
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Your Trusted IT Solution

Peace of Mind

Alexander's Computer - 19 Years of Service

NEW Service = "ACS Email Security"
Why is email threat protection necessary?
1100% increase in phishing attacks from 2021 - 2022
Threat actors continue to improve attacks by exploiting Email
communication. Most businesses do not secure their
incoming email so breaching is easy for the hackers.
Average Cost of Attack: Customer Data Breach - $50,000,
Ransomware Payment - $240,000
Benefits: Our advanced email threat protection equips you
with multilayered filtering for both inbound and outbound emails while also permitting legitimate
emails through. It also automatically blocks malicious threats such as phishing, ransomware,
impersonation, and spam-type messages. This service pays for itself in lower cybersecurity
insurance rates.

We appreciate another year of growth thanks to your referrals. According to the size
of the business, we award gifts ranging from a tank of gas to a weekend away on ACS.

All of our "Managed" computers are guarded by enterprise-grade protection. Beginning in 2022, each
computer is also under a virtual firewall to filter out harmful websites. A physical firewall remains a
good foundation to assist in protecting unmanaged devices such as tablets and phones. After
significant research, we now have an affordable firewall appliance option.

NEW Service = "Password Management"
Now that our financial activity is primarily accomplished online, good password
hygiene is vital. Simple passwords that are used on numerous banking and
purchasing sites gives an open door for hackers to have access to everything.

In 2022, we also retooled our helpdesk to streamline access for our Managed Service clients. You get
to the front of the line with a 5-10 minute average wait or immediate access for emergency needs.

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Enhanced Home Office Configurations - since your home
office deserves the same security as the main office
including Voice-Over-IP Phones and Web-Based Faxing